

SHETLAND YOAL ROWING ASSOCIATION – CONSTITUTION

Appendix 3 – Complaints Procedure

1.0 Formal complaints committee to be created as follows:

- 1.1 Committee selected for each event comprising of a representative from the host club, plus a representative from each of the clubs hosting the next two events.
- 1.2 In the event of one or more of these clubs being involved in the dispute then replacement members should be selected from the Executive Committee.
- 1.3 Complaints should be made to the committee, in writing, within one hour of the incident taking place.
- 1.4 The complaints committee may review video evidence, interview the teams involved, other teams, the starter or any other persons as necessary in investigating a complaint.
- 1.5 A decision will be made on the day and there will be no appeal.